



RICOH ARENA

FAQS



CAN I BUY TICKETS AT THE RICOH ARENA FOR UPCOMING MATCHES?

Yes you can buy tickets at the Ricoh Arena from the Box office in the Wasps ticket office in the club shop, which is open 9am -5pm Mon-Fri. It will be open from 9.30am - half time on Sunday 1st March.

I WANT TO BUY A MATCH TICKET ON THE DAY OF THE GAME. WHERE CAN I GO TO?

We advise fans buying tickets on the day of the game to visit the Ticket Office at the Ricoh Arena. This will be open from of 9.30am right up until the start of the 2nd half.

WILL THERE BE CASH TURNSTILES ON SUNDAY?

No - on Sunday you will need to go to the Ticket Office to purchase a ticket prior to entry.

I WANT A SPECIFIC SEAT FOR THE GAME- SHOULD I BUY IN ADVANCE OR ON THE DAY?

If you really want to sit in a particular seat, you are best to buy in advance as we cannot guarantee the specific seat you want will be available on the day of the game.

I ALREADY HAVE A SEASON TICKET FROM ADAMS PARK. HOW DO I KNOW WHERE I WILL BE SITTING?

You will have received details of your new seat location in advance

of the match, with the block, row and seat number being on your matchday ticket. Stewards will be there to help direct you to your seat – please just ask them if you're unsure!

Season ticket holders will be charged £5.00 to replace their matchday ticket if they forget or lose their ticket.

I HAVE TICKETS TO COLLECT FOR THE GAME. WHERE DO I NEED TO GO?

You will be able to collect your ticket from the Matchday Ticket Office at the stadium on the day of the game. This is located in the shop near to the Jimmy Hill statue. Please bring with you proof of ID and proof of purchase if possible.

Hospitality ticket collections will be from the Hospitality Collection desk on the right hand side of the atrium, when you enter from the North Entrance.

I WANT TO GO TO THE CASINO BEFORE THE GAME- SHALL I WAIT UNTIL AFTER I'M DONE THERE TO GET MY TICKETS?

If you are going to the casino before the match, we recommend that you buy or collect your tickets from the matchday ticket office before going into G Casino. The matchday ticket office is inside the shop or you can use the collection window, so is right next to G Casino. By doing this beforehand, it means it will be quicker for you to get through the turnstiles after getting that last quick drink before the match!



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CAN I BRING MY OWN ALCOHOL INTO THE STADIUM?

Sorry but this is not allowed. Only alcohol purchased from concourse kiosks at the Ricoh Arena can be consumed within the stadium. Similarly, only alcohol purchased in lounges/boxes can be drunk in those lounges/boxes.

CAN I BRING MY OWN FOOD AND DRINKS IN TO THE STADIUM?

Sorry but this is not allowed. There are plenty of food and drink outlets around the stadium concourses to suit a variety of taste.

HOW MUCH IS A PINT OF BITTER/LAGER?

We have set up real ale bars on the concourses sourced from a local microbrewery with bitter starting from £3.50 a pint. There will also be draught Carlsberg Lager and Guinness at £4.00 a pint.

WHAT FOOD WILL BE AVAILABLE ON SUNDAY?

We have a variety of food available ranging from good quality, value pies, pasties and sausage rolls through to our new meal range including Pulled Pork Rolls, freshly cooked Fish and Chips, freshly baked Pizza, Chargrilled Steak Burger and Vegetable Burger with Halloumi Cheese. There will also be child friendly meals including Pasta with Tomato Sauce, locally made chipolata sausages in a bun and fish fingers.

AM I ALLOWED TO DRINK IN THE STANDS?

Yes! You can drink at your seat in the stands. However, we would ask you to drink responsibly and avoid disturbing other spectators when moving to and from your seat. Furthermore, the bars stay open throughout and post match.

WHAT IS THE SITUATION WITH CAR PARKING FOR THE GAME?

On site car parking is very limited for this game. To book on-site and off-site parking spaces please click here www.ricoharenaparking.co.uk

If you are a Season Ticket Holder please reply to the email you have received ASAP to ensure you secure your place in Car Park C. If you have any other parking queries, please contact: karl.chester@ricoharena.com

WHAT ARE THE PUBLIC TRANSPORT OPTIONS FOR SUNDAY?

There will be a free coach running from Coventry Railway Station to the Ricoh Arena from 10:30-13:00 and 14:45-18:00. There will also be a free coach running from Warwick Parkway, departing at 11:06 & 12:06 with return buses leaving the Ricoh Arena from 16:00. Match ticket must be shown.

WILL I BE ABLE TO BUY WASPS MERCHANDISE ON SITE?

Yes, we will have a range of merchandise available in the shop next to the main entrance. It will be open from 9.30am until an hour after the final whistle on Sunday.



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IS THE PROGRAMME AVAILABLE ON SUNDAY?

Yes, our matchday programme will be available from in and around the Ricoh Arena on Sunday for £3.

I'M A FULL SEASON TICKET HOLDER, WHICH LOUNGE WILL I HAVE ACCESS TO?

Category 1 Premium Full Season Ticket Holders from Adams Park, will now have the upgrade to have exclusive use of Bar 87 which can be accessed via the steps located to the left hand side of the South Entrance stairs. Please ensure you bring with you your Bar 87 accreditation to access this bar.

Category 1, 2, 3 & 4 Full Season Ticket Holders from Adams Park will have access to Freeman Hall 3 & 5 which can be accessed via the steps located to the left hand side of the South Entrance stairs.

We ask all season ticket holders to bring their Adams Park Season Ticket cards with them for identification purposes.

For seating access please refer to the Full Season Ticket Holders Journey page.

PLEASE NOTE:

Due to licensing restrictions we politely ask Season Ticket Holders in the East Stand that all drinks are consumed before exiting your lounge. For those seated in the North & West Stand, drinks must be in plastic disposables which you will be permitted to take drinks up the South Entrance stairs to your seats as this is an enclosed area.

I HEAR THERE WILL BE ENTERTAINMENT ON SUNDAY, IS THIS TRUE?

We will be having entertainment in the Fan Village, located in the Jaguar Hall from 10.30 including a live screening of England V Ireland Six Nations match on a 25sqm screen. Access to Fan Village via gate 27 & 29.

10:30- Fan Village opens

11:45- Wasps Unplugged Preliminary Round 2

12:15- Player Q&A

15:00- England V Ireland live screening