

## **Matchday Q&A ahead of Saturday's clash with Port Vale at the Ricoh Arena and our first home game under new manager Tony Mowbray...**

### **What are the ticket prices against Port Vale?**

In the standard zone, it is £22 for adults, £15 concessions, £11 juniors, £7 JSBs and £3 JSB Under 12s.

Tickets in the Family Zone are priced £18 for adults, £13 concessions, £9 juniors, £5 JSBs and JSB Under 12s free.

You can see all of the prices for Saturday's game at <http://www.cfc.co.uk/news/article/tickets-coventry-city-port-vale-ricoh-arena-2293139.aspx>

There are other pricing options for ticket on Saturday too, including Half Season Tickets, Match Packages, Memberships and our special Mowbray Match Package.

There is no matchday price increase on Saturday.

### **Could you not do a special ticket offer for Mowbray's first game?**

Due to Football League regulations, we are restricted on the number of offers that we can do per season. These have all been used for the season, with our final two offers being the Bradford ticket offer and our Kids for a Quid game at Easter.

We are very conscious about the price of football, and that will form part of our discussions on season ticket and match ticket pricing ahead of next season.

### **What are the different price options?**

You can save money on the price of watching the Sky Blues in various ways. Becoming a Season Ticket holder makes the price per game for an adult £15 in the Standard Zone, while a 6 or 12 Match Package makes the price £18 or £16 per game for adults respectively. Meanwhile, Let's All Sing Together Members get £2 off their home league match tickets.

We also have our Mowbray Match Package, where you can watch the manager's first game for free and watch the next six home games for just £16.50 each. See full details here...

### **I want to buy a match ticket on the day of the game. Where can I go to?**

The Matchday Ticket Office at the Ricoh Arena will be open from 9:30am right up until kick off. This is cash only, but there is a cashpoint inside the main atrium at the stadium.

You can also buy on the cash turnstiles in the East Stand from 1:30pm when they open. Cash Turnstiles 28, 29, 30 & 31 will be open (If you are a Port Vale fan, then you can use turnstile 4 or 5 in the South Stand)

### **Where will the cash turnstiles be on Saturday?**

Cash Turnstiles 28, 29, 30 & 31 will be in operation for the game against Port Vale. If demand dictates, then we will look to open up more cash turnstiles. These turnstiles will be open from 1:30pm, so there is plenty of time for you to arrive early and make sure you are in the ground ahead of kick-off.

### **Which stands/lounges are open against Port Vale?**

The East, LloydsPharmacy (West) & North stands are all open for Sky Blues fans for the game on Saturday. The South stand is open for Port Vale supporters only, with high demand from Valiants fans already.

All lounges are available and in use for seasonal hospitality members.

### **Is there going to be a Family Zone?**

Yes! The Family Zone is located under block 32 & 33 of the North Stand at the Ricoh Arena, and will be open from 1:30pm to 2:30pm. We'll have special Mother's Day arts & crafts, while there will also be music, a Playstation to play FIFA 15 on, plus visits from Sky Blue Sam and members of the Sky Blues squad.

### **Will the club's retail be on-site on Saturday?**

Yes, our retail stall will be based in the Family Zone for Saturday's game and will be open from 1:30pm for fans to get your CCFC retail items. New items which will be available include more babywear, footballs, stationary and a range of confectionary.

Don't forget, the CCFC Superstore is open at the Gallagher Retail Park also, while you can buy online at any time via [www.cfcshop.co.uk](http://www.cfcshop.co.uk).

### **What else do you have going on?**

As well as Tony Mowbray's first home game...It is our Scout Day, so we will be joined lots of scouts and guides who have taken advantage of our special ticket offer for them. They will be parading around the pitch pre-match and also forming the guard of honour.

Half-time sees our new half-time giveaway 'Subbed' return, thanks to our partnership with Subway. Fans will be able to win a two free 6 inch sub at half-time, along with a goodie bag full of Subway treats, just by being in their seat and getting Sky Blue Sam and JD's attention! Sky Blue Sam will also be giving away some more footballs before walking around the stadium for photo's and high fives!

### **I have tickets for the game to collect. Where do I need to go?**

You will be able to collect your ticket from the Matchday Ticket Office at the stadium on the day of the game from 9:30am. This is located at the old CCFC Superstore near to the Jimmy Hill statue. Please bring with you proof of ID and proof of purchase if possible. Hospitality ticket collections will be from the VIP Collection window on the right hand side of the atrium.

### **I want a specific seat for the game- should I buy in advance or on the day?**

If you really want to sit in a particular seat, you need to buy in advance as we cannot sell you a specific seat on the day of the game from the stadium.

You will be able to buy a specific seat on the day from the CCFC Superstore at the Gallagher Retail Park.

### **I already have a Season Ticket. Do I need to bring the whole booklet with me or can you tell me the voucher number in advance?**

You need to bring the whole Season Ticket booklet with you to the match as this includes your seat details in it. We don't announce the ticket number in advance of a match, but you will be able to see the ticket number above each of the turnstiles as you enter the stadium. Season ticket holders will be charged for a ticket if they forget their season ticket; this is a refundable charge if they produce their season ticket book at the Superstore within seven days with the relevant match voucher still attached.

### **I want to buy a Half Season Ticket/Mowbray Match Package on the day of the game. Where do I go to?**

You can go to the CCFC Superstore at the Gallagher Retail Park to buy these.

### **Can I use Match Package vouchers on the turnstiles?**

Yes, you can use your Match Package vouchers for entrance at the turnstiles or you can redeem them from the matchday ticket office at the Arena. This can be done at cash turnstiles only- numbers 28, 29, 30 & 31.

### **Am I allowed to drink in the stands?**

In line with Football League regulations at all other grounds and our ground regulations, it is illegal to drink alcohol in the stands or anywhere in view of the pitch. Anyone found drinking in the stands will be asked to stop and if they do not comply with this request will be asked to leave the stadium. You are also not allowed to smoke in the stands. We thank fans in advance for their co-operation.

### **Can I bring my own alcohol into the stadium?**

Only alcohol purchased from kiosks at the Ricoh Arena can be consumed within the stadium concourse- and then only on the concourse itself (i.e. not in the stands). Similarly, only alcohol purchased in lounges/boxes can be drunk in those lounges/boxes.

### **Where can I park for the game?**

All Car Parks are available! On the day, you can pay 'on the gate' at Car Parks A, B or C. If you have any queries about car parking, please e-mail [karl.chester@ricoharena.com](mailto:karl.chester@ricoharena.com). Car parking is not available to buy from CCFC. Parking in Car Park C is £5, while it is £10 in Car Parks A or B.

**Is the programme available on Saturday?**

Yes, our matchday programme PUSB will be available from around the Ricoh Arena on Saturday for £3, with the first programme column from new Sky Blues manager Tony Mowbray – he reveals his pride at taking the role, and wants to create pride in Sky Blues supporters for their team.

As well as all of our usual award-winning content on the Sky Blues and our opposition Port Vale, there are plenty of player interviews, plus news, views and comment from around your club- including an exclusive chat with striker Chris Stokes, while Steve Waggott and Jim O'Brien talk about the appointment of Mowbray as manager.

**I want to go to the Casino before the game- shall I wait until after I'm done there to get my tickets?**

If you are going to the casino before the match, we recommend that you buy or collect your tickets from the matchday ticket office before going into the casino. The matchday ticket office is at the old Superstore collection window, so is right next to the casino. By doing this beforehand, it means it will be quicker for you to get through the turnstiles after getting that last quick drink before the match!

Generally, we do advise fans to get the stadium early to help with entrance. Remember; the later you leave it, then the greater the risk of missing kick off – however hard we try to get you in on time! With that in mind, don't forget that you can use any of the turnstiles around the stadium to get in- not just the ones near to where you are sitting.