

ShowTime  
PRESENT



# STEP BACK!

## THE 80S CONCERT



14TH OCTOBER 2017  
DOORS OPEN - 18:00

TICKETS AVAILABLE AT  
[RICOHARENA.COM/ENTERTAINMENT/STEPBACK](http://RICOHARENA.COM/ENTERTAINMENT/STEPBACK)



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INDOOR ARENA

RICOH ARENA

# KEY TIMES

DOORS OPEN - 18.00

ENTERTAINMENT STARTS -19:30

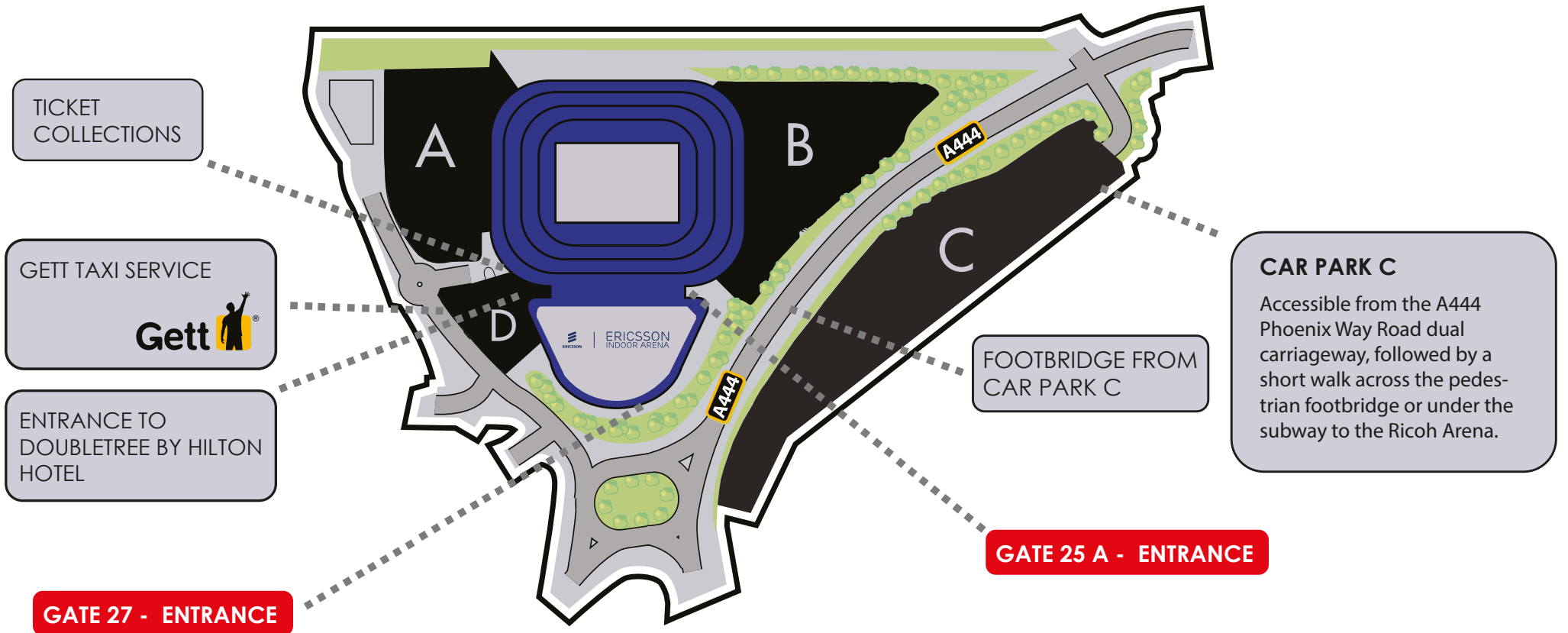
CONCERT FINISHES - 23.00

**ENTRY VIA  
GATE 27 & 25a**

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# FROM ABOVE



# PUBLIC TRANSPORT

## BUS SERVICES

Number 8 Bus from Coventry Train Station to Coventry Transport Museum.

Then the Number 4 or Number 5 from Coventry Transport Museum to Arena Park (Tesco).

(Once you arrive at Arena Park there is an underpass which takes you into Car Park B of the Ricoh Arena. Follow signs for the Ricoh Arena from here).

Services 4 & 5 stop at the subway by the Ricoh Arena  
Services 20, 20A & 20E stop close by on Foleshill Road.

For up to date bus timetables please visit:

[www.coventry.gov.uk/publictransport](http://www.coventry.gov.uk/publictransport).

## TAXI SERVICES - Gett

Gett is the UK's Black Cab app, and the official Taxi partner of Wasps.

Taxis can be ordered from the stadium using the Gett app, simply download from the app store and use code 'WASPS' to gain £15 off your first ride.

Download now from the Apple app store, or Google Play store.

DEPARTING FROM	SERVICE NUMBER	TIME
Lockhurst Lane (Burnaby Road)	4	Every 30 mins from 11:35
Jubilee Crescent	5	Every 13 mins past the hour
Bedworth, Exhall & Longford	20	Every 30 mins from 9:35
Woodway Lane	20A	Every 30 mins

## COVENTRY TRAIN SERVICE - ARENA STATION IS OPEN AS PER NORMAL TRAIN TIMETABLE

Please Note – The last train leaving Coventry Railway Station to London Euston is 23:21. The last train leaving Coventry Railway Station to Birmingham New Street is 23:30.

**For more information on train stations and timetables - including trains to Coventry Arena please visit:**

<http://www.nationalrail.co.uk/>



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# BY CAR

The Ricoh Arena  
Judds Lane  
Coventry  
CV6 6AQ

## DIRECTIONS FROM THE NORTH

Take the M1 southbound, leave the M1 at junction 21, then at the roundabout take the 3rd exit onto the M69 (signposted Coventry, Birmingham).

Leave the M69 branching left (signposted Birmingham M6, Coventry North and Central A4600).

Keep in right-hand lane then continue forward (signposted Birmingham) joining the M6 at junction 2.

Leave the M6 at junction 3, then take 2nd exit onto Phoenix Way - A444 (signposted Coventry).

If you haven't pre booked parking please follow signs to Official Event Parking.

## DIRECTIONS FROM THE NORTH-WEST

Take the M6 southbound.

Leave the M6 at junction 3 (signposted Coventry North) then at the roundabout take the 4th exit onto Phoenix Way - A444 (signposted Coventry).

If you haven't pre booked parking please follow signs to Official Event Parking.

## DIRECTIONS FROM THE SOUTH

Take the M40 northbound.

Leave the M40 at junction 15, then at the roundabout take the 4th exit onto Warwick Bypass - A46 (signposted Coventry).

Continue forward to join the A444, take left hand lane (signposted City Centre) onto London Road - A4114.

Continue forward on London Road - until you reach the Ring Road.

Stay in right-hand lane and take 2nd exit onto the Ring Road.

Leave the Ring Road at junction 3 - at roundabout take 2nd exit onto Sky Blue Way.

Proceed forward over traffic lights.

At next roundabout, take 1st exit onto A444, signposted Nuneaton.

Continue forward on A444, straight on at roundabouts until you see the Ricoh Arena.

If you haven't pre booked parking please follow signs to Official Event Parking.

**STRICTLY NO EVENT PARKING IN ARENA PARK (TESCO) THEY OPERATE AN ANPR SYSTEM AND FINES ARE ISSUED**

## RESIDENTS PARKING - VERY IMPORTANT PARKING INFORMATION

**Please be aware that there is strictly NO parking available in side streets near to the Ricoh Arena. A strict residents' parking scheme is enforced on event days as part of the Ricoh Arena's green travel plan. This enforcement lies within 2km of the venue.**

**PARKING IS AVAILABLE ONSITE AT £10.20 PER CAR, BOOK ONLINE AT [RICOHARENA.COM/ENTERTAINMENT/STEPBACK](https://www.ricoharena.com/entertainment/stepback)**



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# BY CAR

## DIRECTIONS FROM THE SOUTH-EAST

Take the M1 northbound.

Taking the left hand lane, join the M6 motorway (sign posted M6 The North West, Coventry North, Birmingham).

Leave the M6 at junction 3, then at the roundabout take the 2nd exit onto Phoenix Way - A444 (signposted Coventry).

If you haven't pre booked parking please follow signs to Official Event Parking.

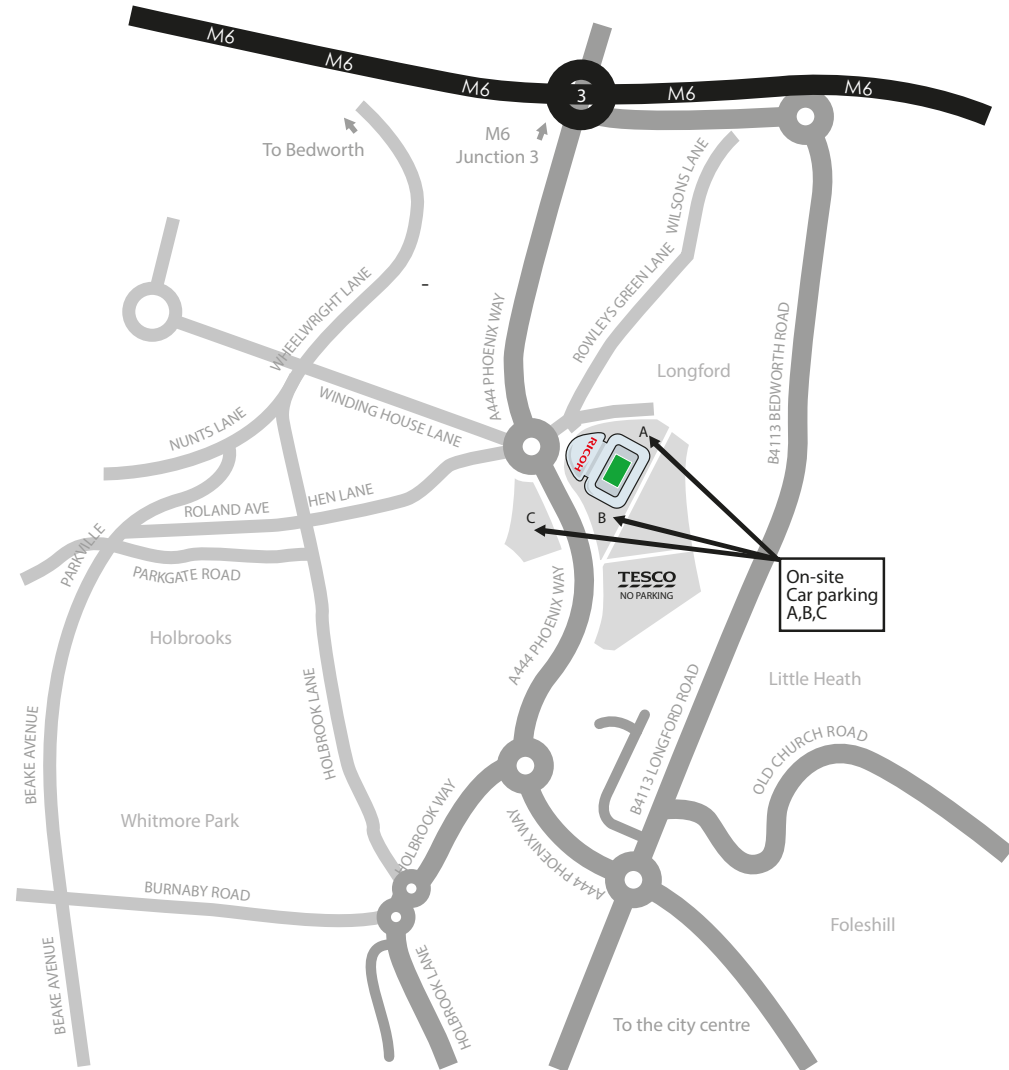
## DIRECTIONS FROM THE EAST

Take the A14 westbound.

Continue forward, then join the M6 motorway (signposted M6, The North West, Birmingham, Coventry).

Leave the M6 at junction 3 (signposted Coventry North) then at the roundabout take the 2nd exit onto Phoenix Way - A444 (signposted Coventry).

If you haven't pre booked parking please follow signs to Official Event Parking.



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# FAQS

## **CAN I BUY TICKETS ON THE DAY?**

Limited tickets may be available on the day from our ticket office but buy in advance at [www.ricoharena.com](http://www.ricoharena.com) to guarantee your ticket.

## **WHAT FOOD AND DRINK WILL BE AVAILABLE?**

We will have a number of hot and cold food outlets available, with a variety of offerings, available around the Ericsson Indoor Arena.

## **CAN I BRING MY OWN FOOD AND DRINK?**

Sorry, but this is not permitted. There are plenty of food and drinks outlets within the Ricoh Arena to suit a variety of tastes. You will not be permitted to bring your own water or soft drinks.

## **ARE THERE ANY AGE RESTRICTIONS FOR THE CONCERT?**

Under 14s must be accompanied by an adult over 18 years old.

## **MY TICKET HASN'T ARRIVED YET. WHAT SHOULD I DO?**

If your tickets haven't arrived, please contact the agent you booked via. If you booked directly with the Ricoh Arena, please call our ticket office on **02476 786 411**.

## **HOW DO I BOOK PARKING?**

Parking is available onsite at £10.20 per car, and can be booked online at [ricoharena.com/entertainment/stepback](http://ricoharena.com/entertainment/stepback)

## **CAN I TAKE PICTURES AT THE EVENT?**

Yes, we encourage you to share your experiences on social media. Please note, no professional cameras/videocameras will be permitted.

## **CAN WE GO ANYWHERE AFTER THE SHOW?**

After the show why not continue to party in the onsite Grosvenor Casino.

Entrance to Grosvenor Casino Coventry is not guaranteed because you are a guest of Stepback and is not part of the package. The casino operates their own entry policy and maintain the right to refuse admission. You need to be over 18 and anyone under 25 will be required to show photo id.

## **IS THERE SOMEWHERE I CAN LEAVE BAGS / COATS ETC?**

No. Please note there is no cloakroom facilities.



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# SAFETY & SECURITY INFORMATION

## SAFETY

- Don't forget your medication if you need to take it during the day.
- Remember to drink plenty of water to stay hydrated.
- For everyone's safety Ricoh Arena is a Zero Tolerance venue to drugs and legal highs.
- Look after each other – agree a meeting point if you get separated from your friends.
- If you have any concerns during the day speak to our stewarding team.
- Our on-site medical staff are there to help you if you feel unwell.
- Challenge 25 will be in operation – Please remember ID if you are lucky enough to look younger than you are!

## SECURITY

- Security searches are in operation, please try to only bring essential items and don't bring large bags / holdalls etc. to reduce your queue time.
- Be alert to pickpockets – Remember to keep hold of your mobile phone.
- Register your phone with [www.immobilise.com](http://www.immobilise.com) before you come.
- We want you to have a great time here, but if you see anything suspicious please let our stewarding team know.

## THE FOLLOWING ITEMS ARE NOT PERMITTED

- Glass
- Cans
- Alcohol
- Drinks - including soft drinks
- Food
- Umbrellas (Golfing)
- Weapons
- Smoke Canisters
- Pyrotechnics
- Drugs
- Legal highs
- Professional Cameras / Video Cameras
- Air Horns
- Selfie Sticks
- Any other item deemed inappropriate or unsafe by the venue
- Flags
- Lasers / Lazer Pens
- Perfumes /Aftershave
- Please note there are no cloakroom facilities



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# IMPORTANT PLEASE NOTE

## Banned and Prohibited items

We apologise but any item not allowed into the venue by security staff remains the responsibility of its owner and the venue will not take any responsibility for items left. Items left outside will be removed and disposed of.

Customers wishing to keep an item should take the item to an area for safe keeping such as their vehicle.

There is no cloakroom facility on site.

## NO RE-ENTRY POLICY

We operate a strict NO RE-ENTRY policy. If you leave the building then you will be refused access back inside.



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We look forward to  
welcoming you to  
the Ricoh Arena.

We hope you have a  
great evening!



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